

REHABILITATION PROGRAMME

ELDERCARE PROGRAMME

SUICIDE PREVENTION PROGRAMME

COMMUNITY PROGRAMME

NOTE FROM DIRECTOR



DR. PETER CASTELINO MANAGING TRUSTEE

Once again, I'm honored with the annual privilege of writing out this message which is reflective of the year gone by wherein **COOJ** continued in its responsibility to champion the cause of promoting mental health in our State. It is always heartening to be a part of the journey of human stories. Through our efforts, many such stories have emerged with varying outcomes, enriching us with learnings to chart out courses as we strive to optimize the fulfillment of our mission.

The direction we steered in was to augment our existing programmes as we realised emerging needs. Constantly brainstorming lest we suffer complacency in a

sector which is exceedingly dynamic, has been our strength. The Mental Health Care Act 2017 has favoured the needs of the consumer and has definitely exposed the stark reality in the deficiency of services across its spectrum. Furthermore, the push of the WHO towards a focus on non-communicable diseases globally with an emphasis on mental health is an added force guiding us.

Endeavouring to work with the strengths of persons with psychological disabilities, our rehabilitation program hosted, for the first time, an Annual Sports Day, which turned out to be a huge success. The 2nd Annual Film Fest on the theme communication skills concluded with us proudly acknowledging that we were on the right path of expanding the methodologies used in rehabilitation. The COOJ Shoppee and Integrated Services Centre which is in its second year of existence continued to train clients as apprentices for employment. The ElderCare program, steered either through the Senior Therapy Centre or the Community Outreach, has been fulfilling the goals of improving quality of life of our seniors living with or without dementia. Our Vasco branch inaugurated our 2nd Senior Therapy Centre on 1st October 2018, being World Elders Day. The COOJ Suicide Prevention Distress Helpline along with email befriending has allowed us to reach out to people in distress with and without suicidal ideation. We continued to keep training as our goal. We welcomed a number of students as interns and organized community training to build gate-keepers of mental health & suicide prevention. This year our public awareness drive took us to Bicholim and Sanquelim.

Challenged with a limited resource pool, we are ever grateful to all the volunteers who have stepped in to work towards our mission. We are also humbled by the financial support from the community and corporates. Our hope is in the expectation to continue seeing this support in the future.

TOGETHER WE CAN MAKE A DIFFERENCE.

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REHABILITATION PROGRAMME

HELP EACH INDIVIDUAL, REGARDLESS OF THEIR LEVEL OF MENTAL ABILITY, TO ACHIEVE THEIR FULL POTENTIAL

FY 2018-19, we continued to promote mental well-being and recovery through regular therapeutic interventions, which included COGNITIVE REMEDIATION, COUNSELLING, VOCATIONAL TRAINING, SOCIAL and MANAGEMENT SKILLS TRAINING and EXPRESSIVE THERAPIES, all of which were conducted in a JUST, HUMANE and TOLERANT environment.

OUR MILESTONE ACTIVITIES









VOCATIONAL CENTRE: A total of 45 people attended the vocational programme. Products are handcrafted with the goal of earning incentives. There was an increase in sale of the newspaper bags by 25%

- SPORTS DAY: Organised for the first time on 25th May 2018, in observance of World Schizophrenia Day for people with Psychological Disabilities. The event had **55** participants.
- 2nd Edition of FILM FESTIVAL on Communication Skills organised in collaboration with Rotary Club, attended by **74** participants.
- IMPORTANT DAYS & FESTIVALS that are observed to keep the clients connected with their culture & environment like World Environment Day, Republic Day, Diwali etc were celebrated in the truest of their spirit.

These events besides providing opportunities to our clients to learn organizational skills also gave them a platform to master the art of public speaking.

EMPLOYMENT TRAINING AND INTEGRATED SERVICES: This training centre turned a year older on **24 May 2018**. It opened up opportunities for **4** new apprentices to undergo employment training.

FRIENDS CLUB: The club has grown to a total membership of **55**. The members continued to have their monthly meetings and conduct activities of interest to them like Mathalon, a quiz based on mathematical operations and workshops on Jazz, Photography, Baking etc.

CARER'S HOPE MEETINGS: Organised Quarterly, this year's themes were based on Effective Communication Skills and Empathy.



ELDERCARE PROGRAMME

IMPROVE QUALITY OF LIFE OF SENIOR CITIZENS BY PROMOTING HEALTH, WELL BEING & INDEPENDENCE

FY 2018-19 was an eventful year for the COOJ Eldercare Program catering to the mental health needs of senior citizens in Goa. It marked the beginning of a structured and established centre, armed with new physical space, proper equipment and our learnings in the pilot phase. So far, more than **33** seniors have benefited from our services as we launched a new Senior Centre in Vasco

OUR MILESTONES









AWARENESS PROGRAMMES (ANNUAL REACH - OVER 400 PEOPLE)

This included an Interactive Session on Geriatric Mental Health for Rotary Club of Porvorim, a televised Panel Discussion for Girls Islamic Organisation, a Marathon in association with Goa River Marathon & 2 Movie Screenings to raise awareness for Alzheimer's Diseases. These were supported by distribution of Awareness Pamphlets across various public spaces.

- NEEDS ASSESSMENT SURVEY conducted in association with Goa Institute of Management to assess physical, social & emotional needs of elderly people in Goa
- CAREGIVER SUPPORT: 3 Support Meetings conducted to address the concerns of caregivers of people with dementia

SENIOR THERAPY CENTRE

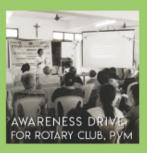
Various activities were designed to provide opportunities for the elderly to maintain their sense of purpose through skill enhancement and development, while providing social connectedness – usually overlooked in geriatric mental health.

- COOJ ANNUAL PICNIC hosted in April, combined Social Skills with Play Therapy
- WORLD ENVIRONMENT DAY in June was celebrated by providing the elderly hands on Horticultural and Art Therapy
- A RAINY DAY: Monsoon themed day in August, integrated Role Play, Movement & Dance Therapy to create Live Performances.

COMMUNITY INITIATIVES

- GOLDEN GAMES: 5th Annual Senior Citizens event, wherein 350 senior citizens participated from over 20 old age homes
- MEDICAL CAMP: Free Medical camp organised for over 200 Senior Citizens at the COOJ centre, addressing early signs of various mental health concerns







SUICIDE PREVENTION PROGRAMME

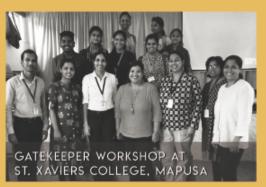
REDUCE THE RATE OF SUICIDE IN GOA THROUGH WIDE-SPREAD AWARENESS & TRAINING, ACTIVE INTERVENTIONS & NETWORKING WITH VARIOUS KEY STAKEHOLDERS

FY 2018-19 ushered in new partnerships. This helped us in building up our RESOURCES to provide quality BEFRIENDING services as well as in increasing our VOLUNTEER base to spread awareness all over Goa.

OUR KEY ACTIVITIES

- WORLD SUICIDE PREVENTION DAY observed in partnership with Directorate of Youth & Sports Affairs. Prominent Members from the society alongwith students participated in lighting the Candle of Hope & a Drum Circle conducted by noted musician Carlos Gonsalves.
- Our helpline volunteer was sent to attend NATIONAL BEFRIENDERS CONFERENCE in November. She brought back a lot of learnings like being a committed volunteer, dealing with sexual callers etc
- 2 TRAINING PROGRAMMES with volunteer count increasing from 12 to 19.
- **9** GATEKEEPER WORKSHOPS & **2** LIFE SKILLS WORKSHOPS at various Organisations to exhibit their role in identifying people with high risk to suicides.





225 SISTRESS HELPLINE: MONDAY to FRIDAY, 1PM - 7PM

PERFORMANCE: COOJ DISTRESS HELPLINE

- The Helpline completed 5 years of service on Sept 03, 2018
- Timings increased from 3 pm 7pm to 1pm 7pm (Mon Fri)
- Total Calls received (FY 2018-19) 1804 calls (732- fresh callers, 911- Repeat callers, 475 Suicidal callers)

Annual Growth in Calls received - 136%

The HELPLINE continues to function under the guidelines of Befrienders Worldwide.

PERFORMANCE: EMAIL BEFRIENDING

FY'17-18 emails received- **246** emails FY'18-19 emails received- **430** emails

Annual Growth in Emails received - 75%

COMMUNITY PROGRAMME



CREATE AWARENESS TO REDUCE STIGMA & DISCRIMINA-TION & TO RECOGNISE THE IMPORTANCE OF MENTAL HEALTH AS AN INTEGRAL PART OF OVERALL HEALTH



WORLD SCHIZOPHRENIA DAY

ground of Holy Cross School,



WORLD SUICIDE PREVENTION DAY





WORLD ALZHEIMER'S DAY

wirh 2 Movie Screenings.



WORLD MENTAL HEALTH DAY



COMMUNITY MENTAL HEALTH OUTREACH CLINIC at Vasco continued to see patients on the 2nd Wednesday of every month for 3 hours. Total No of patients seen in 11 clinics - 134

BALANCE SHEET (AS ON MARCH 2019)

LIABILITIES	Amount	ASSETS	Amount
Reserves		Fixed Assets	
Corpus Fund	1,15,000.00	(As Per Schedule Enclosed)	32,13,588.85
General Fund	27,37,733.00		
Balance in Income & Expenditure Account Balance as on 01.04.2018 Add: Surplus during the year	51,54,589.61 7,08,760.49	Investments (Fixed Deposits with banks) Bank of Baroda Canara Bank Catholic Syrian Bank DCB Bank	2,29,723.00 8,00,000.00 75,000.00 4,59,310.00
Current Liabilities		IDBI Bank	4,00,000.00
Allowance Rehab Payable Salary Head Office Payable Salary Suicide Prevention Prog Payable Salary Rehab Payable Salary Elder Care Payable Telephone Charges Payable Water Charges Payable Electricity Charges Payable Helpline Landline Charges Leave encashment payable TDS	5,000.00 49,355.00 36,000.00 70,000.00 34,000.00 537.00 1,897.00 773.00 1,173.00 7,211.00 (4,494.00)	Current Assets Security Deposit Advance to Staff IT Refund Due AY 2015-16 TDS Receivable AY 2017-18 TDS Receivable AY 2018-19 TDS Receivable AY 2019-20 Cash and Bank Balances Cash on Hand - Vasco Cash on Hand - Mapusa Bank of Baroda	10,518.00 22,000.00 26,129.00 18,409.00 7,676.00 23,317.00 143.00 24.00
		Bank of India Dena Bank PNB A/c no 20308 PNB A/c no 14963	5,98,373.09 39,100.00 4,87,340.83 11,93,368.30
Total	89,29,535.10	Total	89,29,535.10

As per our report of even date For Nandan Sirsat & Associates Chartered Accountants Frm Reg No. 137923W

Nandan Motilal Sirsat

M No 158694

August 8, 2019 Mapusa - Goa

(President)

(Treasurer)

COOJ INTERNSHIP PROGRAM

Our internship program offers a hands on exposure to the daily functioning of a Rehabilitation Centre, Training in assessments, Cognitive Remediation Techniques, Vocational Training, and Group Therapy in the Adult as well as the Senior Therapy Centre. COOJ had taken in 12 interns during the FY 2018-19.

VOLUNTEERS

A total number of **68** volunteers assisted us in our work this year. Of these, **23** did so on a regular basis. Our sincere thanks to each of them who have devoted their time and efforts to the building of our cause.

SUPPORT US

Seeking committed Volunteers to assist us with various activities such as:

- 1. Taking Calls on the Suicide Helpline 2. Assisting in Vocational Training
- 3. Assisting in ElderCare Programme 4. Marketing Services 5. Fund Raising
- 6. Graphic Design 7. IT Support



TEAM COOJ

Trustees:

Founder Trustee - Mrs. Theresa Trinidad; Managing Trustee - Dr Peter Castelino; Secretary - Mrs. Lakshmy Unny; Treasurer - Mr. Romuald Fernandes; Deemed Trustees - Dr Justiniano Pereira & Mrs Hema Unny

Administrator & Accountant - Rashmi Palav

Programme Coordinators:

Rehabilitation - Neetha Mascarenhas; Elder Care - Aarti Sinha: Suicide Prevention - Donella Noronha

Counselling Psychologists - Dayle Rodrigues, Aldela Fernandes, Liza Barboza | Vocational Instructor - Martha Fernandes | Distress Helpline Assistant - Daniella Pinto | Trainee Counsellor - Andrea D'souza Office Assistants - Vincent D'sa, Daniella Fernandes, Karl Dias | Housekeeping - Lata Desai, Vijeta Kandolkar

OUR SPECIAL GRATITUDE

Team COOJ comprises of not just the management & staff but each and every person who has supported our Mission and Vision with their Time, Skills, Effort, Donations and Well Wishes. Our Sincere Gratitude to all of you and hope that you will continue to join hands with us in all our future endeavours.

Add: House No. F1, Boa Vista, Bastora, Bardez, Goa 403507

Tel: +91-832-2260080 | +91-98225-62522

Email: COOJTRUST@yahoo.co.in

O문 Add: Behind Suvidha Complex, Next to Ramanilyam, Kharewaddo, Vasco

ラ Tel: +91-832-2501684

ວັບ Email: SAHODAYAVASCO@gmail.com

를 www.cooj.co.in

